**JUN ZHOU**

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**Harrison, ACT 2914**

**Australia Citizen**

**Australia Full Driver License, Working With Vulnerable People Card**

Dear Hiring Manager,

I am writing to express my strong interest in the Contact Centre Engineer position, as advertised on seek.com.au. With a solid foundation in IT, a passion for technology, and a results-driven approach, I am excited to contribute my skills and knowledge to your dynamic IT team.

My educational background has equipped me with the technical expertise necessary for this role. I recently completed an Information Technology Diploma at TAFE NSW, where I gained hands-on experience in ASP.NET Core MVC, REST APIs, and Microsoft SQL databases. In addition, I hold a Certificate IV in Information Technology from the Canberra Institute of Technology, which included coursework in programming languages such as Java, Python, C#/C++, and web development skills like HTML, CSS, and JavaScript.

My educational journey has been further complemented by a Bachelor's Degree in Company Management from DongBei University of Finance and Economics, where I specialized in HR and Business. This diverse academic background allows me to approach software development with a well-rounded perspective, understanding both the technical and business aspects of projects.

My technical skills include proficiency in programming languages such as Java, Python, C++, C#, and JavaScript, as well as experience with databases like MS SQL, Oracle SQL, and MongoDB. I have hands-on experience with web development technologies, including HTML, CSS, React, Node.js, and various frameworks/libraries. I am also well-versed in UI/UX design tools like Mockflow, Figma, and Canva. Additionally, I have experience with cloud deployment on platforms like Heroku and GitHub for version control. My software development skills are further strengthened by my knowledge of Git, GitHub, and Jira for project management.

I am excited to highlight my recent internship experience at Ausmate Group, where I collaborated with a cross-functional team to enhance and maintain web applications and websites. My contributions led to the successful launch of a new professional e-commerce website, and I actively participated in code reviews, adhering to industry best practices.

In my recent software development projects, I spearheaded the design and development of high-quality, reusable software solutions, implemented Agile methodologies, and conducted comprehensive unit testing to ensure top-notch quality. These experiences have honed my skills in HTML5, CSS, JavaScript, and MSSQL.

I am confident that my combination of technical skills, educational background, and practical experience make me a strong candidate for this position. I am eager to bring my problem-solving abilities and passion for technology to your team and contribute to your company's success.

I would welcome the opportunity to further discuss how my qualifications align with your company’s needs and goals. Please find my resume attached for your reference. I am available at your earliest convenience for an interview and can be reached at 0476100764 or [zhoujun418331@gmail.com](mailto:zhoujun418331@gmail.com)

Thank you for considering my application. I look forward to the possibility of joining your team and contributing to the exciting projects.

Sincerely,

JUN ZHOU